

ArmyIgnited 2.0 Information Brief

A banner for ArmyIgnited 2.0 featuring a student in a classroom. The student is sitting at a desk, looking at a laptop and writing in a notebook. The background is a blurred classroom setting. The banner includes the ArmyIgnited logo, a tagline, a welcome message, and a call-to-action button.

ignited
student portal

Empower yourself and your career

**WELCOME TO
ARMYIGNITED**

GET STARTED

ARMYIGNITED 2.0

- ArmyIgnited 2.0 launched August 26, 2022
- Three different portals, Schools, Soldiers and Education counselors
- There will be no more blanket ETP for FY23
- Soldiers will be solely responsible for all tuition costs if TA is not approved prior to the course start date.

SCHOOL PORTAL

- Most colleges and universities are already in the portal
- School officials can communicate in the portal with Soldiers and Education Counselors as needed
- Schools need to ensure all required administration have portal permissions
- Invoicing times for FY21 & FY22 has not been announced by ACCESS yet

THE SCHOOL PORTAL continued

Help Desk Contact information

Technical Integrator Basics

*The AI Portal website: <https://aiportal.army.mil>

- Edge and Firefox are the preferred browsers

*BAM Helpdesk Email: army@bamtech.net

*BAM Technical Issue Phone: 276-231-0938



Army School Support

* Vantage Point Consulting: <https://www.vantagepoint-inc.com/armyschoolsupport>

THE SOLDIERS' PORTAL

- NEW ARMYIGNITED Site for students ONLY is <https://www.armyignited.army.mil/student>
**Be sure to use the complete address including the https://
- Soldiers must have an CAC and CAC enabled computer or reader to access the portal
- Soldiers must complete all required training and sign a TA user agreement before they can request Tuition Assistance
- Soldiers must request classes at minimum **8** business days before the class start.
**(no exceptions, system will block)
- It is advised for Soldiers to upload a *customized degree plan* when submitting their Education Goal
- There is no longer a built in helpdesk. Soldiers should contact their education office directly or through the portal for help

EDUCATION COUNSELOR'S PORTAL

- Counselors will be able to communicate with schools and soldiers through the ArmyIgnited portal
- There are no longer accounts “holds” these are not called “issues” and must be resolved BEFORE a soldier can request funding. (we cannot defer issues)
- In the future counselors will be able to add FY 21 and 22 classes as well as edit submissions.
**Dates TBD
- After Education Goals are approved only counselors can upload evaluated degree plans
 - Soldiers will have to provide counselors copies



Questions?
Contact Information For
VA & DC Army National Guard Soldiers

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